

Refuse collection	
Environmental Services	858-694-7000
Remodel without permits	
Neighborhood Code Compliance Department ...	619-236-5500
Restaurant - sanitary conditions	
County Environmental Health Department	619-338-2222
Safety violations in buildings	
Neighborhood Code Compliance Department ...	619-236-5500
Scavenging	
Environmental Services	858-694-7000
Sidewalks - broken/cracked	
Transportation Department	619-527-7500
Signs - no permits	
Neighborhood Code Compliance Department ...	619-236-5500
Signs - in public right-of-way	
Neighborhood Code Compliance Department ...	619-236-5500
Storm Water Pollution Prevention - City hotline (voice message)	
General Services Department	619-533-3793
Storm Water Countywide	
Hotline (staffed).....	1-888-ThinkBlue (844-6525)
Storm Water Drain Maintenance	
Transportation Department	619-527-7500
Streetlight repair	
Transportation Department	619-527-8000
Street signs - obstructed	
Transportation Department	619-527-7500
Street sweeping	
Transportation Department	619-527-7500
Swimming pool drainage - storm water pollution	
General Services Department	619-533-3793
Traffic signal repair	
Transportation Department	619-527-8000
Tree maintenance - parkway	
Transportation Department	619-527-7500
Vacant and unsecured structures	
Neighborhood Code Compliance Department ...	619-236-5500
Vegetation growth onto sidewalks, streets and alleys (hazard)	
Transportation Department	619-527-7500
Water connections - illegal	
Water Department	619-533-4115
Water theft	
Water Department	619-533-4115
Weeds - excessive near structure	
Fire Department	619-533-4444
— around fire hydrant	
Transportation Department	619-527-7500

AGENCIES RESPONDING TO COMPLAINTS/PROBLEMS

Air Pollution Control District	858-650-4550
County Environmental Health Department Community Food & Housing	619-338-2222
Food illness reports, regulates public swimming pools, and sanitary conditions in markets and restaurants.	

County Environmental Health Department Hazardous Material Management	619-338-2222
Dumping and storage of hazardous chemicals and waste, as well as infectious waste.	
County Health Department Vector Surveillance and Control	858-694-2888
Rats (not mice), flies and other vermin.	
Department of Animal Control	619-236-4250
Environmental Services Department Solid Waste Code Enforcement	858-694-7000
Waste-related complaints, illegal dumping, litter, trash, and junk.	
Fire Department Fire Prevention Bureau	619-533-4411
Accumulation of combustibles and unsafe conditions that could cause a fire such as welding and spray painting in garages.	
General Services-Storm Water Pollution Prevention	619-533-3793
Illegal discharges into drain conveyance system, oil radiant coolant, food, grease, lawn clippings, animal waste and sediment.	
Neighborhood Code Compliance Department	619-236-5500
Housing, health and safety codes, zoning and sign codes, building codes, land development ordinances, graffiti, and noise.	
Police Department Abandoned Vehicle removal ...	858-495-7856
Vehicles parked on public streets for more than 72 hours or inoperable vehicles.	
Transportation Department Streets Division	619-527-7500
Vegetation growth over sidewalks and streets; obstructed street signs and traffic control devices.	
Water Department Code Compliance	619-533-4115
Water theft from fire hydrants without a meter; water theft from a City main and water connection to a residence without a meter are cases investigated by this office.	

If this handout does not address your needs, call City information at 619-236-5555 for assistance.



THE CITY OF SAN DIEGO



Neighborhood Code Compliance Department
1200 Third Avenue, 8th Floor, MS 51N
San Diego, CA 92101-4106
www.sandiego.gov/nccd
www.sandiego.gov/graffiti

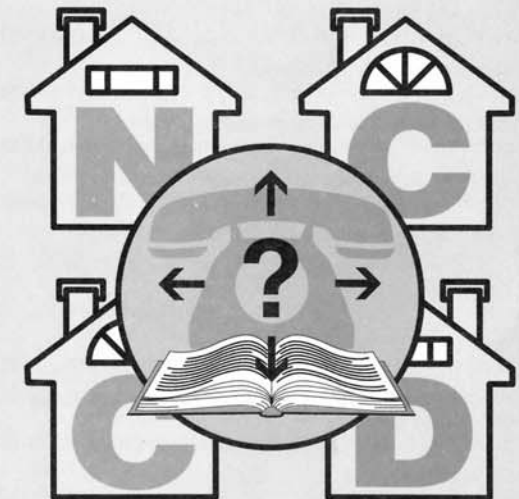
In Partnership With Neighborhoods

This information is available in alternative formats upon request.

City of San Diego



Guide to Code Compliance Agencies in San Diego



The City of San Diego is governed by many codes and regulations enforced by several different Federal, State and local agencies. This flyer lists the most common problems handled by each.

If you are affected by a problem listed in this flyer, call the listed phone number to report the problem or obtain more information.

DIRECTORY

Abandoned Vehicles

Police Department858-495-7856

Air pollution APCD858-650-4550

Alarms - cars and buildings

Police Department619-531-2000

Alcoholic Beverage Control619-525-4064

Animal Control619-236-4250

Animal Damage Control (County)858-694-2518

Animal waste (excessive fees)

— private property when animal lives on the property

County Department of Animal Control619-236-4250

— private property when animal does not live on the property

County Environmental Health Department858-694-2888

— public right-of-way (street, alley, sidewalk, parkway) or private property with eyewitness and known violator

County Department of Animal Control619-236-4250

— in storm drain

Storm Water Pollution Prevention619-533-3793

Auto Repair in public right-of-way

San Diego Police Department619-531-2000

— business on private property residential areas

Neighborhood Code Compliance Department619-236-5500

Basketball hoops in public right-of-way

Neighborhood Code Compliance Department619-236-5500

Brush — excessive and near structures

Fire Department619-533-4444

Building without a permit

Neighborhood Code Compliance Department619-236-5500

Bus stop bench and shelter maintenance

Metropolitan Transit Development Board (MTDB).....619-231-1466

Business in a residential zone not in compliance with home occupation regulations

Neighborhood Code Compliance Department619-236-5500

Business Tax Certificates

Financial Management619-236-5555

Cal/OSHA800-963-9424

Child abuse Hotline

Police Department.....858-560-2191

Chickens on private property

Neighborhood Code Compliance Department619-236-5500

Combustibles - accumulation

Fire Department619-533-4411

Construction without permit

Neighborhood Code Compliance Department ...619-236-5500

Coyotes, rabbits858-694-2739

Dead animal removal

— city streets

Environmental Services858-694-7000

— highways and on-ramps

CalTrans619-220-5370

Demolition without a permit

Neighborhood Code Compliance Department ...619-236-5500

Dilapidated fences or structures

Neighborhood Code Compliance Department ...619-236-5500

Disabled access (lack of)

Neighborhood Code Compliance Department ...619-236-5500

Dumping - chemical858-654-4100

Dumping - illegal dumping

Environmental Services858-694-7000

Dumping -sewer system

Industrial Waste Water Control858-654-4100

Dumping - storm water

County Environmental Health Department

Hazmat/Storm Water619-338-2222

Electrical system faulty

Neighborhood Code Compliance Department ...619-236-5500

Encroachment into dedicated park

Park and Recreation Department619-685-1300

Encroachment: dumpsters

Environmental Services858-694-7000

Encroachment: all other

Neighborhood Code Compliance Department ...619-236-5500

Fences

Neighborhood Code Compliance Department ...619-236-5500

Fire hazards

Fire Department619-533-4411

Flies and vermin

County Environmental Health/Vector Control.....858-694-2888

Food - poisoning or storage

County Environmental Health Department619-338-2222

Garages - illegally converted

Neighborhood Code Compliance Department ...619-236-5500

Garage sales - excessive

Neighborhood Code Compliance Department ...619-236-5500

Grading without a permit

Neighborhood Code Compliance Department ...619-236-5500

Graffiti Control Hotline (private property)

Neighborhood Code Compliance Department ...619-525-8522

Hazardous chemicals

Fire Department858-974-9891

Hazardous materials

County Environmental Health Department619-338-2222

— Underground tanks

Fire Department Hazmat619-533-4477

Hazardous waste disposal information (business)

County Environmental Health Department.....619-235-2111

Hazardous waste disposal information (household)

City Hotline619-235-2111

Heating - faulty system

Neighborhood Code Compliance Department ...619-236-5500

Housing - substandard

Neighborhood Code Compliance Department ...619-236-5500

Illegal discharge into storm conveyance system

Storm Water Pollution Prevention858-694-7000

Illegal dumping private or public property

Environmental Services858-694-7000

Illegal dwelling units

Neighborhood Code Compliance Department ...619-236-5500

Illegal water connections

Water Department619-533-4115

Infectious (medical) waste

County Environmental Health Department.....619-338-2222

Inoperable vehicles

Police Department858-495-7856

Litter/waste

Environmental Services858-694-7000

Migrant/transient camps

— public and private property with no substantial structures

Environmental Services858-694-7000

— private property with substantial structures

Neighborhood Code Compliance Department ...619-236-5500

Mobile homes

Neighborhood Code Compliance Department ...619-236-5500

Newsrack/Enforcement

Neighborhood Code Compliance Department ...619-236-5500

Noise - dogs, construction, music

Neighborhood Code Compliance Department ...619-236-5500

Open space encroachments

Neighborhood Code Compliance Department ...619-236-5500

Open space maintenance

Park and Recreation619-685-1350

Overflowing dumpsters and trash containers

Environmental Services858-694-7000

Painting (spray), welding in garages

Neighborhood Code Compliance Department ...619-236-5500

Parking on lawn

Police Department619-531-2000

Pay phones

Police Department619-531-2000

Plumbing - faulty system

Neighborhood Code Compliance Department ...619-236-5500

Potholes

Transportation Department619-527-7500

Public swimming pools

County Environmental Health Department.....619-338-2222

Rats

County Environmental Health Department858-694-2888